

Appendix 1 - Adult Social Care Outcomes Framework (ASCOF) 2023/24

INDICATOR	Indicator OLD	Brief Description					Final	Annual Trend	Peer Group						Improvement		
			2021/22	2022-23	2023-24 Q1	2023-24 Q2	2023-24 Q3		2023-24 Q4	2022/23	2022/23	2022/23	2021/22	2022/23		2022/23	
Objective 1: Quality of life																	
1	1A	Quality of life of people who use services	18.9	18.6	NA	NA	NA	19.1		↑	18.70	19.10	19.00	70	112	3	19
2	1B	Quality of life of people who use services (Adjusted)	0.439	0.423	NA	NA	NA	0.415		↓	0.408	0.422	0.411	10	50	2	0.429
3	1C	Quality of life of carers	7.0	7	7	7	7	7.0		↔	7.1	7.2	7.3	94	N/A	3	7.2
4	1D	Overall satisfaction of people who use services with their care and support	62%	60.5%	NA	NA	NA	64.6%		↑	61.7%	65.1%	64.4%	103	118	3	64.7
5	1E	Overall satisfaction of carers with social services (for them and for the person they care for)	32%	32%	33.2%	33.2%	33.2%	33.2%		↑	35.9%	34.6%	36.3%	110	N/A	3	36
	1E	Proportion of adults with learning disabilities in paid employment	2.6 (19)	1.9 (15)	1.9 (14)	1.9 (14)	2.2 (16)	2.2 (16)		↑	3.6	3.2	4.8	111	128	4	2.7
Objective 2: Independence																	
6	2A	The proportion of people who received short-term services during the year - who previously were not receiving services - where no further request was made for ongoing support.	65.1%	75.0%	82.6%	79.5%	76.4%	76.7%		↑	74.4%	74.1%	77.5%	110	89	3	78.3
7	2B	The number of adults aged 18 to 64 whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	35.1	24.8	5.1 <small>estimated end of year 17.1</small>	12 <small>estimated end of year 23.6</small>	18.6 <small>estimated end of year 24.8</small>	27		↓	15.6	17.8	14.6	147	141	4	17.8
		Number of admissions	87	56	11	26	42	61									40
8	2C	The number of adults aged 65 and over whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	810.5	723	159 <small>estimated end of year 557</small>	297 <small>estimated end of year 587</small>	501 <small>estimated end of year 668</small>	680		↓	550.5	607.9	560.8	138	128	4	669.6
		Number of admissions	409	367	80	150	254	345									339

Red = 2021/22 as not available in 2022/23

9	2D Part 1	2B	The proportion of older people (65 and over) who were still at home 91 days after discharge from hospital	84%	81.1%	82.7%	85.9%	84.3%	81.2%		↔	83.7%	81.6%	82.3%	78	95	3	83.5
10	2D Part 2	2B2	The proportion of older people aged 65 and over offered reablement services following discharge from hospital.	6.9%	6.0%	NA	NA	NA	NA		↔	4.5%	4.4%	2.9%	8	15	1	=
11	2E	1G	The proportion of people who receive long-term support who live in their home or with family (LD only up to 23-24)	77.5%	80%	79.0%	70.7%	79.8%	81.2%		↑	75.4%	71.4%	80.5%	99	86	3	81.8

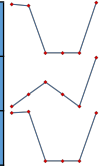
Objective 3: Empowerment - information and advice

12	3A	1B	The proportion of people who use services who report having control over their daily life.	73.7%	74%	NA	NA	NA	78.9%		↑	73.1%	77.7%	77.2%	121	121	4	74.7
13	3B	3C	The proportion of carers who report that they have been involved in discussions about the person they care for	66.5%	66.5%	69.2%	69.2%	69.2%	69.2%		↑	64.1%	61%	64.7%	50	N/A	2	68.1
3C																		
14	For 3C part 1 (users):	3D1	The proportion of people who use services who have found it easy to find information about services and/or support	66.2%	70.5%	NA	NA	NA	65.3%		↓	66.1%	65.6%	67.2%	61	39	2	71
15	For 3C part 2 (carers):	3D2	The proportion of carers who use services who have found it easy to find information about services and/or support	58.7%	58.7%	60.4%	60.4%	60.4%	60.4%		↑	54.7%	54.8%	57.7%	60	N/A	2	61.8
3D																		
16	3D Part 1a:	1C1A	adults aged 18 or over receiving self-directed support	86.8%	100%	99.8%	99.7%	99.0%	100%		↔	98.1%	95.4%	93.5%	132	1=	1	=
17	3D Part 1b:	1C1B	carers receiving self-directed support	37.1%	100%	100.0%	100.0%	100.0%	100%		↔	85.3%	85.4%	89.3%	143	1=	1	=
18	3D Part 2a:	1C2A	adults 18 or over in receipt of care and receiving direct payments.	23.4%	22.7%	22.0%	22.0%	22.3%	22.5%		↔	29.2%	26.7%	26.2%	90	94	3	25.2
19	3D Part 2b:	1C2B	carers receiving direct payments for support direct to carer.	37.1%	53.7%	52.3%	62.4%	63.8%	64.2%		↑	71%	77.9%	76.8%	128	118	4	66.1

Objective 4: Safety

20	4A	4A	The proportion of people who use services who feel safe
21	4B	NEW	The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed
		4B	Proportion of people who use services who say that those services have made them feel safe and secure

72%	69.9%	NA	NA	NA	74.3%
93%	94%	95.0%	94.0%	93.0%	97%
85.3%	87.4%	NA	NA	NA	84.9%

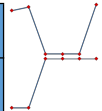


68%	71.3%	69.7%	36	79	2	73
86.6%	82.9%	90.6%				
85.4%	89%	87.1%	87	77	3	87.7

Objective 5: Social connections

5A			
22	5A part 1 (users)	111	Proportion of people using services reporting they had as much social contact as they would like
23	5A part 2 (carers)	112	Proportion of carers who reported that they had as much social contact as they would like

41.7%	45%	NA	NA	NA	47.3%
24.6%	24.6%	25.8%	25.8%	25.8%	25.8%

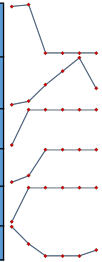


43.5	47.1	44.4	55	69	2	48.1
28.4	29.4	28	103	N/A	3	26.7

Objective 6: Continuity and quality of care

24	6A	New	The proportion of staff in the formal care workforce leaving their role in the past 12 months
25	6B	New	The percentage of residential adult social care providers rated good or outstanding by CQC
	6B outstanding	New	The percentage of residential adult social care providers rated outstanding by CQC
	6B good	New	The percentage of residential adult social care providers rated good by CQC
	6B other	New	The percentage of residential adult social care providers rated other by CQC
	6B not yet rated	New	The percentage of residential adult social care providers not yet rated by CQC

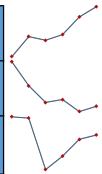
24.6%	25.6%	NA	NA	NA	NA
63.5%	63.9%	65.7%	67.2%	68.7%	65.3%
1.4%	1.4%	1.4%	1.4%	1.4%	1.4%
62.2%	62.5%	63.9%	63.9%	63.9%	63.9%
29.7%	33.3%	33.3%	33.3%	33.3%	33.3%
6.8%	2.8%	0.0%	0.0%	0.0%	1.4%



N/A	28.20%	28.3%				
74.9	73.5	78.5				

LOCAL	Reviews for people in long term support for 12+ months
LOCAL	Waiting times for Care Act Assessment (average of days)
LOCAL	Waiting list for Care Act Assessment (number of people)

44.9%	49.2%	48.4%	49.6%	53.4%	55.6%
146	114	92	96	80	87
466	461	284	330	388	403



54%	64.0%	57%	102	101	3	58%
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